

## News Release

*For immediate release*

*For more information contact:*

*Carla Kienast, Director of Corporate Communications*

*[carla.kienast@etcc.com](mailto:carla.kienast@etcc.com) • 214.451.4822*

### ETC Corporation Awarded Delaware River Joint Toll Bridge Commission's Customer Service Center / Violation Processing Center Contract

Richardson, TX – [February 19, 2009] – Electronic Transaction Consultants Corporation (“ETC”) announced that it has been selected by the Delaware River Joint Toll Bridge Commission (DRJTBC) to provide systems solutions and *E-ZPass*<sup>SM</sup> back-office operations. Under a contract recently awarded by the DRJTBC, ETC will replace and transition the toll agency's existing customer service system and implement a new violation processing solution. ETC will be assisted by its subcontractor, the Washington Division of URS Corporation, in providing back-office operations – including all customer service, call-center, fulfillment, and violation-processing services.

ETC is hosting both systems and operations from its state-of-the-art data and operations center located at its headquarters building in Richardson, Texas. ETC's hosted solution and operations approach provides many benefits to its customers that reduce cost and mitigate risk to the implementation schedule.

June 1, 2009 is the scheduled “go-live” date when the new systems will begin accepting transactions from the DRJTBC's roadside toll collection system and when the customer service operations will start. Violation processing operations are scheduled to begin in the fall.

The DRJTBC currently operates seven (7) toll bridges spanning the Delaware River between New Jersey and Pennsylvania. In 2007, the Commission collected approximately 104,650 transactions per day or 38.2million transactions for the year. More information on the DRJTBC can be found at [www.drjtbc.org](http://www.drjtbc.org).

**About ETC Corporation:** For more than a decade, ETC Corporation has delivered innovative solutions to the toll industry that increase mobility, improve operational efficiency, and support high levels of customer service. Today, advanced toll revenue

collection solutions provided and maintained by ETC are responsible for processing of nearly one-third of the toll transactions collected in the United States on some of the most technically advanced toll facilities in the industry. These solutions enable all-electronic toll collection, dynamic pricing, HOT lanes, interoperability, and open road tolling. ETC's lane-to-back office integrated solutions are supported by an impressive array of operations and maintenance services. ETC provides, installs, maintains and operates its solutions on premises and as an operational service via state-of-the-art Data Centers which provides software-as-a-service toll collection revenue processing solutions and services. [www.etcc.com](http://www.etcc.com)

###